

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814



September 15, 1988

ALL COUNTY INFORMATION NOTICE NO. I-90-88

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC QUALITY CONTROL/CORRECTIVE ACTION
PROGRESS REPORT

Attached for your information is a copy of the Progress Report for California's October 1986 - September 1987 AFDC Quality Control/Corrective Action Plan.

The Progress Report has been revised and reorganized since the previous period to include some additional material. The Report is now in three parts. Part I presents error rate data analysis for both the Federal and State quality control (QC) samples.

Results of the Federal QC sample indicate that the statewide nonregressed payment error rate for the October 1987 - March 1988 period is 3.35 percent. This is a decrease from the previous period's finding of 3.53 percent. Wages and Salaries, Living Arrangement and Household Composition, Vehicles, Unemployed Parent, and Social Security Number are the top five error elements. This was the first period that Vehicles has appeared among the top five. The misspent dollars classified under the Vehicles error element reflect results from five review cases, all involving payments to ineligible. On the other hand, Monthly Reporting has continued to decline and is now in eleventh place accounting for only 2.35 percent of misspent funds.

Results of the State QC sample show that 27 of the 36 QC Counties have error rates at or below 3.0 percent. Please refer to Chart 8 on page 12 of the Report for a display of QC Counties' error rates.

Part II of this Report is new. It provides an overview of State error reduction activities such as IEVS, the Corrective Action Bureau Clearinghouse and the Corrective Action Bureau Newsletter. It also contains a discussion of State support for County error reduction efforts.

Part III discusses specific corrective actions. One new corrective action is included in this Report. Corrective Action S-88-3, Desk Guide, presents an implementation plan for State and County staff to work together to develop desk guides that can be useful to all Counties. The status of prior corrective actions is also reported in Part III in somewhat greater detail than in our Corrective Action Plan for the prior period.

We believe that the new format provides more complete information on the extensive error reduction activities that are taking place here in California. Thank you for your continued efforts. Keep up the good work!

If you have questions or comments about this Report, please contact Ms. Leslie Frye, Chief, Corrective Action Bureau, or your staff may call your Corrective Action Consultant at (916) 445-4458.

A handwritten signature in dark ink, appearing to read "Linda S. McMahon", is written over the typed name.

LINDA S. McMAHON
Director

Attachment